

Popmoney Sunset 2023

What is the Popmoney sunset all about?

People Exchange Bank's third-party digital banking platform is phasing out the Popmoney feature by June 30th, 2023. Popmoney will no longer be accessible in your Personal Online & Mobile Banking menu to send payments to other people.

What do I need to do before Popmoney is no longer available?

If you send recurring payments using Popmoney to friends and family, connect with them on a new recurring payment arrangement. Be sure to cancel your recurring Popmoney payment before June 30, 2023.

Will I need to cancel my recurring Popmoney payments?

Yes, you will need to cancel your Popmoney recurring payments in the Popmoney feature in online banking.

Can I call or chat with the bank to cancel my payment?

Yes, you can contact us, and we will be happy to cancel your recurring payments for you.

Does Peoples Exchange Bank offer an alternative payment feature to pay people I trust?

Peoples Exchange Bank will continue to offer Bill Pay allowing you to pay bills and send money to people you trust.

Can I continue using Popmoney after the sunset?

Yes, you are welcome to visit popmoney.com and use the Popmoney service as a standalone feature, however, Peoples Exchange Bank will no longer service this feature. This Popmoney service will no longer be available in your Peoples Exchange Bank Online & Mobile Banking account to use moving forward. If you would like to continue using Popmoney at popmoney.com, be sure to review the popmoney.com payment policy. You will need to contact popmoney.com customer service for your Popmoney servicing needs if you would like to continue with using Popmoney in the future.

